# CMB Breakdown service

(All prices shown are inclusive of 25% Candis discount)

## Roadside Plus - £33.40 a Year

This is a Basic package offering roadside assistance and local recovery. If the vehicle cannot be fixed on the spot within a reasonable time, it will be recovered and up to 5 passengers to the nearest garage within a 20 mile radius, or the home address if nearer (the vehicle must be at least one mile from home). This level of cover is also suitable for mobility scooters.

#### Roadside Plus Home - £53.25 a year

This package offers all the benefits of Roadside Plus, with additional cover of assistance with the vehicle at the home address. Ideal for those drivers who do not drive long distances (includes recovery to a maximum of 20 miles), but require assistance at their home address. This level of cover is also suitable for mobility scooters.

## UK Plus - £61.12 a year

UK Plus cover provides all round protection, offering the benefits of expert assistance at the roadside, and the security of knowing that if recovery is necessary both the car and passengers can be recovered to the home address or destination. Cover extends throughout the UK and the average call out time is just 35 minutes.

## UK Plus Personal - £71.25 a year

All the benefits of UK Plus, but cover is for the member driving any car.

#### Homeplus - £81.49 a year

All the benefits of UK Plus, with additional assistance with the vehicle at home, and in the event of being stranded away from the intended destination due to a breakdown Homeplus also provides hotel accommodation.

#### Superplus - £98.62 a year

All the benefits provided by Homeplus together with;

- □ Medical Recovery Including transfer to a hospital near home in the event of hospitalisation when away from home, and if the driver becomes ill while away from home a chauffer will be provided to return the car to the home address.
- □ Car hire The provision of car hire for up to 3 days following a breakdown while the car is being repaired (subject to Car Hire Company rules and eligibility).
- □ Alternative travel Reimbursement of the cost of travel by Public transport for onward travel to destination when the car is being taken to the members home address.
- □ Message handling Passing on a telephone message to a friend or relative regarding any delay in travel where caused by traffic problems, accident or breakdown.
- □ Key Recovery A special service to assist recovery of lost keys, including key fob with unique number and a freepost address for the return of the keys.

# Europlus - £123.75 a year

Full Superplus coverage while in the UK, together with Continental service when travelling outside the UK in Europe.

# Autohome Continental

An extensive network of breakdown recovery specialists and motoring organisations across Europe, enabling a recovery service throughout Europe. Cover is available from 1 day to 6 months.

|  | Roadside<br>Plus | Roadside<br>Plus<br>Home | UK<br>Plus | UK Plus<br>Personal | Homeplus   | Superplus  | Europlus    |
|--|------------------|--------------------------|------------|---------------------|------------|------------|-------------|
|  | £33.40           | £53.25                   | £61.12     | £71.25              | £81.49     | £98.62     | £123.75     |
| Roadside Assistance                        | ~                | >                        | >          | >                   | >          | >          | >           |
| Recovery for breakdown                     | Max 20<br>Miles  | Max 20<br>Miles          | •          | >                   | >          | >          | •           |
| Recovery for Accident,<br>Theft, Vandalism | Max 20<br>Miles  | Max 20<br>Miles          | •          | >                   | >          | >          | ~           |
| Routes and motoring<br>Advice              | •                | >                        | >          | >                   | >          | >          | ✓           |
| Advice on Stolen & Lost<br>Car keys        | >                | >                        | •          | >                   | >          | >          | ✓           |
| Message Handling                           | ~                | >                        | >          | >                   | >          | >          | <b>&gt;</b> |
| Relief Driver                              |                  |                          | >          | >                   | >          | >          | >           |
| Hotel Overnight                            |                  |                          |            |                     | >          | >          | ~           |
| Assistance at the Home<br>Address          |                  | >                        |            |                     | >          | >          | ✓           |
| Car Hire                                   |                  |                          |            |                     |            | >          | >           |
| Alternative Travel                         |                  |                          |            |                     |            | >          | <b>&gt;</b> |
| Medical Recovery                           |                  |                          |            |                     |            | >          | >           |
| Key Recovery                               |                  |                          |            |                     |            | >          | <b>~</b>    |
| European Recovery                          |                  |                          |            |                     |            |            | <b>&gt;</b> |
| Personal Recovery                          |                  |                          |            | >                   | Optional * | Optional * | Optional *  |

\*Personal cover is only applicable to items covered by UK Plus Membership

UK Plus is by far the most popular product with in excess of 60% of customers choosing this level, as most drivers are concerned about the time, safety, and cost of a long distance recovery which is all included in the UKPLUS service.

This level is available as either personal cover, or cover on the car, however approx 98% choose to cover the car, rather than the person.